

KHPA Medical Home Stakeholder Meeting

February 3, 2009, Eisenhower State Office Building 4th Floor Auditorium, Topeka Kansas Minutes

KHPA Staff Participants

Dr. Marcia Nielsen, Executive Director Dr. Barb Langner, Policy Director Effie Swanson, Legislative Research Assistant

Guests

Dr. Michael Kennedy, Assistant Dean at the University of Kansas Medical Center

Welcome and Introductions, Dr. Michael Kennedy

• Dr. Kennedy opened the meeting and introductions were made by participants. Dr. Kennedy provided an update for the group on activities happening throughout Kansas and at the federal level involving the promotion of medical homes and health information technology.

Presentation of Medical Home Research, Dr. Liz Peterson, Children's Mercy Family Health Partners

• Dr. Liz Peterson of Children's Mercy Health Partners presented the results of interviews she conducted with providers in Kansas. These interviews centered on the medical home concept and how providers in Kansas view the medical home model. A total of ten practices were interviewed in this study, which used NCQA survey and the Joint Principles of the Medical Home as a framework for the discussion. Results of the interviews found that providers view the medical home as important, but there is still much that can be done to promote the medical home model. For instance, many practices that currently have a functioning electronic medical record have not even turned on the reminder function to help patients remember when preventive services are needed. Practices also identified barriers in the form of staff and space shortages, lack of electronic interface with outside systems, and the lack of an appropriate payment structure. Overall, the study concluded that there is good acceptance of the medical home concept, but many barriers need to be addressed. A copy of Dr. Peterson's presentation is available on the KHPA website.

Update from the NGA Medical Home Meeting, Dr. Marcia Nielsen

• Dr. Nielsen provided an update on the overall progress of the medical home concept in Kansas and our goals moving forward, bearing in mind the budget concerns of the Kansas Legislature. Dr. Nielsen also shared some information with the group about the HIT provisions currently contained in the federal stimulus bill and what opportunities the stimulus may create for Kansas to promote medical homes. Recently, Dr. Nielsen attended a meeting of the National Governor's Association where she took part in discussions surrounding the medical

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home model. Participants heard about what other states are doing to get their medical home model up and running. The Centers for Medicare and Medicaid Services will probably continue their demonstration projects in the future, so this may provide some opportunities for Kansas to apply for grants and other funding. The group discussed Dr. Nielsen's report and provided input.

Review of Sub-Group Recommendations, Dr. Barb Langner

- Dr. Langner reviewed the recommendations of each of the sub-groups in turn. The pilot projects group had discussed the NCQA criteria and which elements of the scoring system were most important to a Kansas pilot project during their meeting. Dr. Langner reported the sub-group's view was that the must-pass elements on the NCQA scoring sheet were both vital and feasible for many practices in the state. It was noted however, that many practices would not be able to implement an electronic medical record any time soon, so a paper equivalent may need to be considered. Practices chosen for a pilot will also need some sort of technical assistance to help get them up and running.
- In the marketing and communications sub-group meeting, participants had a conversation about the health care consumer in Kansas and what strategies would help get them involved in their own health care. The subgroup also discussed the messaging materials provided by the Primary Care Collaborative and felt that these materials would be useful for explaining the medical home concept to policymakers and consumers. Participants recognized in their meeting that policy makers will have varying levels of understanding of the medical home concept, so it will be necessary to provide information that is tailored to these different needs.
- The guiding principles sub-group presented an updated Kansas Joint Principles document to the larger stakeholder group. The sub-group had made a few changes to the preamble, but there was much discussion over what work still needed to be done to ensure that the document conveyed the right message to providers and others. Dr. Nielsen offered to meet with the sub-group and anyone else who wanted to have input and rework the preamble. The sub-group will meet again in a couple of weeks.

Adjournment of the Meeting

• Dr. Kennedy thanked everyone for their attendance and the meeting was adjourned. The pilot projects and guiding principles sub-groups will meet again in late February.